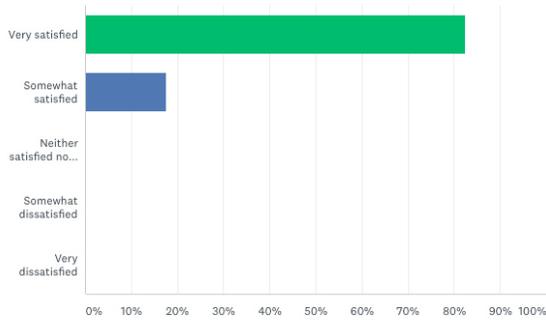


# CNWL 2018 Survey Results

Overall, how satisfied or dissatisfied are you with The CNWL?

Answered: 34 Skipped: 0

1.



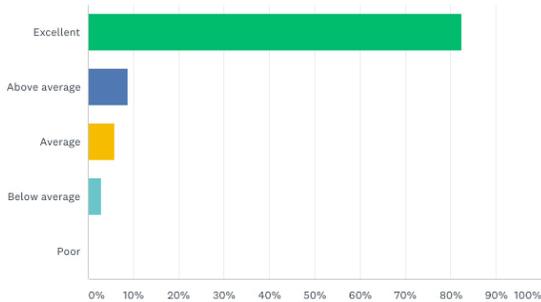
ANSWER CHOICES	RESPONSES
Very satisfied	82.35% 28
Somewhat satisfied	17.65% 6
Neither satisfied nor dissatisfied	0.00% 0
Somewhat dissatisfied	0.00% 0
Very dissatisfied	0.00% 0
<b>TOTAL</b>	<b>34</b>

- This was my first year in the league. Everyone was extremely helpful and friendly. I only knew one person before joining. Now I know so many wonderful people. I had a blast and am looking forward to next season.
- think the women are great, but the commitment can be problematic as the summer goes on. Also need to consider a policy about heat/humidity...we played in some pretty awful condition
- Great group of Women! Look forward to our game every week!
- I don't think we should play the holiday week-4th of July week. Also, the temperature and humidity this past summer made it miserable for some to play. Can there be a way of not penalizing a team when someone can't play because of the heat? I think the organization of weekly play is really good.
- Everyone was very friendly and fun to golf. CNWL season was run well this year. I like that one check that covered the banquets as well as the games for the season. Any conflicts were managed right away.
- Great spirit!
- Golf league fun and great women. 1. Not enough subs 2. Food buffet sucks for the price

How would you rate the value for money of playing in the CNWL?

Answered: 34 Skipped: 0

2.



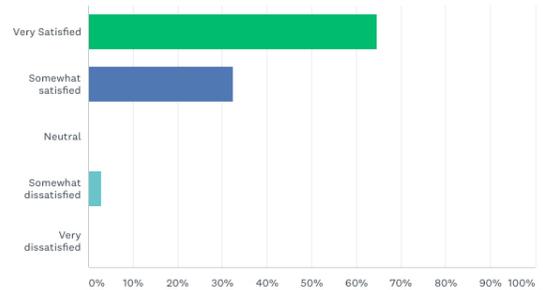
ANSWER CHOICES	RESPONSES
Excellent	82.35% 28
Above average	8.82% 3
Average	5.88% 2
Below average	2.94% 1
Poor	0.00% 0
<b>TOTAL</b>	<b>34</b>

- The league dues was fine. I'm concerned that I'm not getting my money's worth with membership dues. I only golf in league.
- The amount I had to pay for the season was a better value than doing it a la Carter.
- I only have time to play for the league. It would be cheaper for me to pay the public price of 9 holes each week than the club membership price
- There doesn't seem to be any discussions for rain dates Make for less golf at the same price? Should have make dates

How satisfied were you with the LEAGUE Play format and schedule? beginning and end of season, scoring methods, scorecards, use of the "back nine", increased number of players in the league, shot gun start, pace-of-play etc."

Answered: 34 Skipped: 0

3.



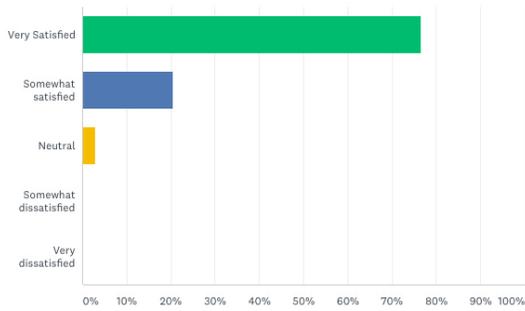
ANSWER CHOICES	RESPONSES
Very Satisfied	64.71% 22
Somewhat satisfied	32.35% 11
Neutral	0.00% 0
Somewhat dissatisfied	2.94% 1
Very dissatisfied	0.00% 0
<b>TOTAL</b>	<b>34</b>

- Any way to get more equitable play time on back nine? (For both low and high handicaps) Find ways to mix the foursomes, reducing playing with the same players? I played three times with the same two golfers. I personally don't mind, but would be better playing with different players as much as possible. Like the idea of "keeping score" by saying when on the green what # we are hitting. More information on scorecard as to what extra's we are playing for? i.e. chip ins, birdies, etc. Good to remind us! I have a summary of rules which are easy to follow and could help the golfer in understanding the rules more. Happy to send you a copy! (Lori P)
- I think the fact that we had so many players led to the over use of subs. It felt like members had been coerced to join, but were not committed to playing each week.
- I like the way it is organized on a weekly basis. The more the merrier also! It would be nice to see a weekly rule review. That is each week someone review, describe a rule. A quick talk. Keep it light. It seems some players are real sticklers and know rules others don't but expect everyone to play by them. It's good to follow the rules but everyone is at a different level of knowledge.
- When it is cart path only on back nine, it is difficult to finish on time.
- I do feel that we could have played with more people. I played with one other player 3 times during the season. Maybe start with playing with your team members so you get to know them then playing with other team members. I also think that there needs to be equal time on the back even though it takes longer to play the back.
- I assume you never pair high handicaps with low...there are many people I have never played with over multiple years. Also since there are never enough subs I would take the average of all sub scores on a given Thurs and give that ave score to all teams that had a sub that week
- July 4th week should not be league play. Rain outs should be rescheduled/made up
- I think the number of players should be limited to what the club requires us to have a shot-gun on front and back. Any extra players should be subs and or wait list.
- Good. No member at Cape Neddick should be refused to join. The more the better! Could there be an earlier start time for those that could play at 3:30? And keep the 4:15 People would still see each other socially. The golf league should be over by end of August including the banquet. Course green conditions were horrible this year Wonder why no Cape Neddick staff member was in attendance for our close. Do they attend the men's? Dustin nor Hess a few words of appreciation???
- My only comment is I wish we could have a shotgun at 3:30p. 4:15 is so late.
- Don't like the back nine; still played with some people several times, not ever with others..

How satisfied were you with the opening and closing banquets (cost, meals, content, coverage of rules / Bylaws, etc.)?

Answered: 34 Skipped: 0

4.



ANSWER CHOICES	RESPONSES
Very Satisfied	76.47% 26
Somewhat satisfied	20.59% 7
Neutral	2.94% 1
Somewhat dissatisfied	0.00% 0
Very dissatisfied	0.00% 0
<b>TOTAL</b>	<b>34</b>

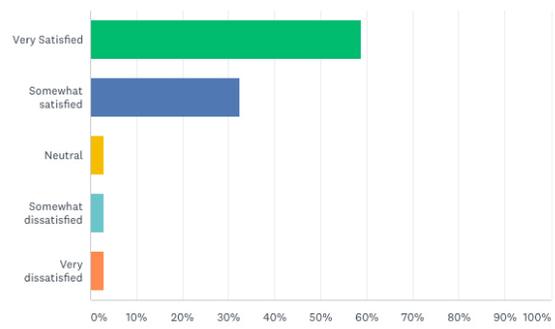
Comments (10)

- Might be helpful to have a short presentation on any rules questions that we may have had during our round. For newer members, announce opportunities for play with other women in the league during non league days.
- Food and preparation good.
- I thought the closing banquet meal was below par.
- I am a long time member so rules and bylaws are well known to me.
- Everything was fine except the food quality
- The steak tips were great!
- For the money Food sucks!! There always seem to run out of stuff including liquor Staff still needs training on handling of food - don't touch the money and then handle my food without cleaning
- ... we need to come up with a new background song that's easier to sing
- I was only here for the closing banquet. Opening banquet happened before I came back from Florida. meals all season were great, buffet could be a little more varied - but good value, not sure how useful the gift was. Would like to see something with CNWL logo and back to basics - stroke counter, neck wrap, etc

How satisfied were you with the staff and services provided by Cape Neddick Country Club? ( Pro Shop, products, variety, cost, service, food & beverage, course conditions etc.?)

Answered: 34 Skipped: 0

5.



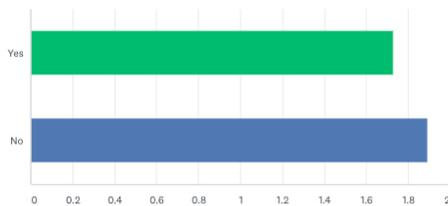
ANSWER CHOICES	RESPONSES
Very Satisfied	58.82% 20
Somewhat satisfied	32.35% 11
Neutral	2.94% 1
Somewhat dissatisfied	2.94% 1
Very dissatisfied	2.94% 1
<b>TOTAL</b>	<b>34</b>

- Could use better selection of women's clothing.
- pro shop and food and beverage staff were excellent and very service oriented. However, the course conditions were not great. I understand the challenges with all the rain we have had, but water on this course has been a chronic problem. The women tee boxes were pretty poor too. I love playing here, and I think some creative investment in how our course looks is very important, particularly those who are on vacation. First impressions count!
- Disappointed that Dustin was never around. However Jackson was great. Wanted to spend more money in Pro Shop, just couldn't find anything I liked. Food and beverage fine.
- Staff and services are very good, food after play did not entice me at all, I chose to order Cheeseburger each Thursday.
- We need more than 1 bartender when the ladies come in after their round. It is frustrating waiting with 10 others when we want to sit have a drink and some food but have to spend a lot of time at the bar. Wait service is confusing too. They are all excellent servers but it seems haphazard as to whether they take drink orders and who is paying for their dinner. I've heard some ladies tell the bartender. Is that what we are supposed to do?
- they did a good job
- Good food variety
- Like buffet much better than service.
- I feel that our club is a friendly and well run club.
- course conditions as the season progressed deteriorated-especially the tee boxes and greens
- Food not good. The offerings were such that eating elsewhere was more appealing.
- The food was often cold and had been sitting too long. The quality and menus were very different than past years. This is an area that could improved.
- Provided this feedback in earlier comments. Again no presence of the manager or pro staff head on Thursdays. Especially disappointed that the CNWL President or VP are not asked to be on any committees. Who is the spokesman for the ladies league?
- I believe the Club needs to pay more attention to the little things like making sure the cups, cover, straws and water are replenished prior to us showing up for league - it's not as though they didn't know we were coming!

Suggestions have been made to shorten the length of the season. Which would you prefer?

Answered: 34 Skipped: 0

6.



	KEEP THE SEASON THE WAY IT IS (13 WEEKS) BEGINNING AND ENDING WITH A BANQUET / SCRAMBLE	BEGIN THE SEASON WITH A BANQUET (NO SCRAMBLE) AND HAVE THAT BE THE FIRST COMPETITIVE WEEK OF PLAY.	END THE SEASON ONE WEEK EARLY (12 WEEKS) BEFORE LABOR DAY	TOTAL	WEIGHTED AVERAGE
Yes	54.55% 18	18.18% 6	27.27% 9	33	1.73
No	44.44% 15	22.22% 8	33.33% 12	35	1.89

Comments (5)

- Like the banquet and scrambles and 13 weeks...can we start a week earlier and or maybe not play the week of July 4th seemed like there were a lot on vacation that week
- the same format--begin and end with scramble and banquet. Ending before Labor Day good too.
- the season is too long at the end
- Do the beginning and ending banquet with a scramble if the members want it but make it 12 weeks for competitive play. End the season with banquet before Labor Day.

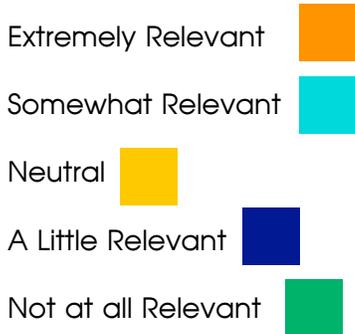
# 7.

On a scale from 1 (not at all relevant) to 7 (extremely relevant), please rate how relevant each item is to your satisfaction with the CNWL. By relevance, we mean how important is it to you. The more you feel the item is important to you the higher you would rate it. The less you feel the item is appropriate for you, the lower you would rate it. If you are unfamiliar with the item please leave that rating box blank.

Answered: 34 Skipped: 0

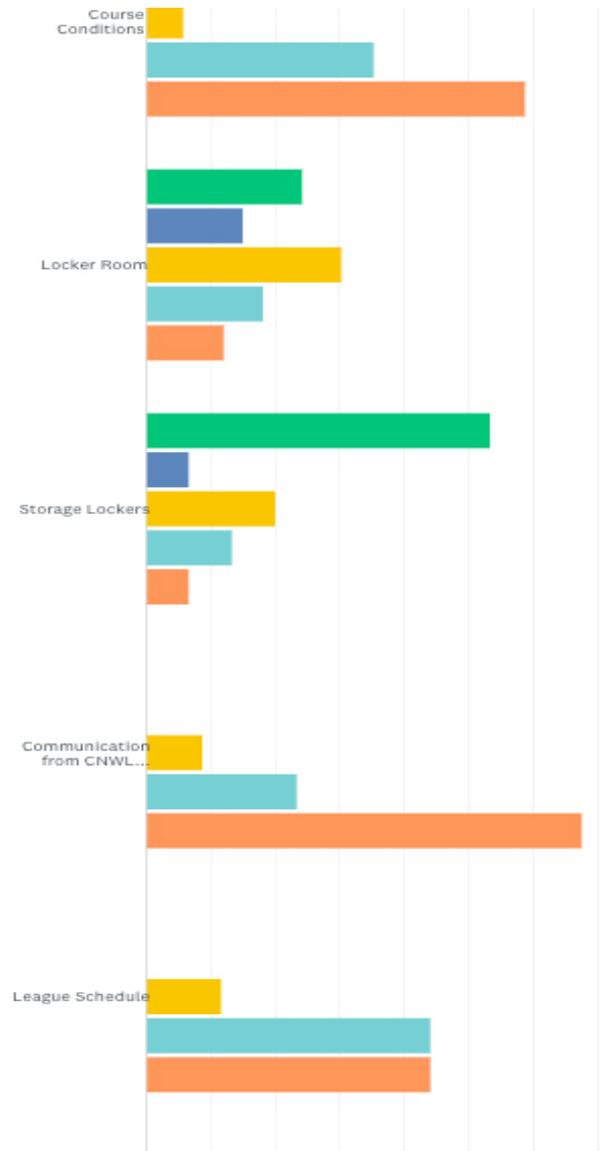
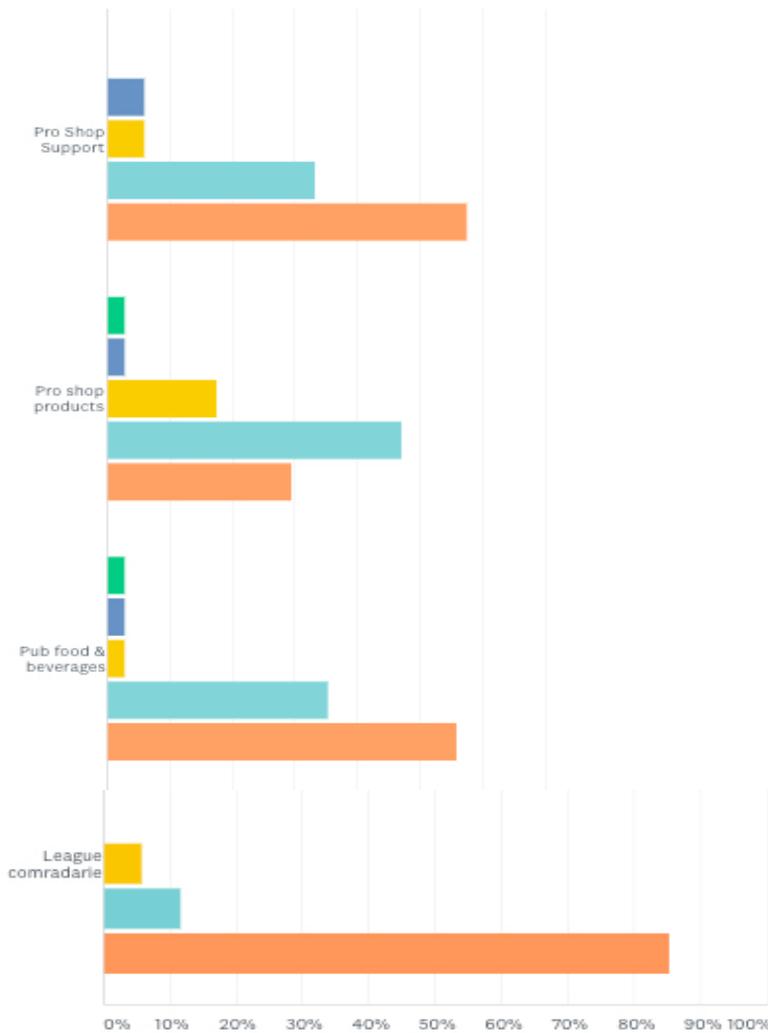
- How does someone get on the committee?

## Key:



	1- NOT AT ALL RELEVANT	2- A LITTLE RELEVANT	3- NEUTRAL	4- SOMEWHAT RELEVANT	7- EXTREMELY RELEVANT	TOTAL RESPONDENTS
Pro Shop Support	0.00% 0	6.06% 2	6.06% 2	33.33% 11	57.58% 19	33
Pro shop products	2.94% 1	2.94% 1	17.65% 6	47.06% 16	29.41% 10	34
Pub food & beverages	2.94% 1	2.94% 1	2.94% 1	35.29% 12	55.88% 19	34
Course Conditions	0.00% 0	0.00% 0	5.88% 2	35.29% 12	58.82% 20	34
Locker Room	24.24% 8	15.15% 5	30.30% 10	18.18% 6	12.12% 4	33
Storage Lockers	53.33% 16	6.67% 2	20.00% 6	13.33% 4	6.67% 2	30
Communication from CNWL Executive Committee	0.00% 0	0.00% 0	8.82% 3	23.53% 8	67.65% 23	34
League Schedule	0.00% 0	0.00% 0	11.76% 4	44.12% 15	44.12% 15	34
League comradarie	0.00% 0	0.00% 0	5.88% 2	11.76% 4	85.29% 29	34

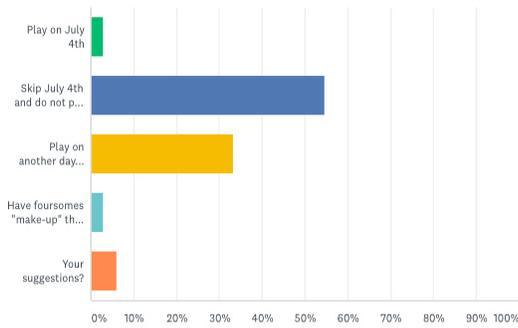
Comments (1)



In 2019 July 4th falls on a Thursday. Please reflect your preference below:

Answered: 33 Skipped: 1

8.



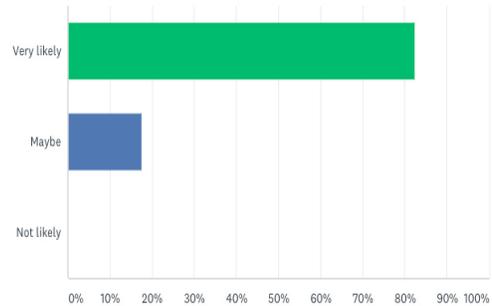
ANSWER CHOICES	RESPONSES
Play on July 4th	3.03% 1
Skip July 4th and do not play that week	54.55% 18
Play on another day that week and have it part of the schedule early on.	33.33% 11
Have foursomes "make-up" that round on their own and submit their cards to the Pro shop.	3.03% 1
Your suggestions?	Responses 6.06% 2
<b>TOTAL</b>	<b>33</b>

(No comments)

How likely are you to encourage a friend to join the CNWL?

Answered: 34 Skipped: 0

9.



ANSWER CHOICES	RESPONSES
Very likely	82.35% 28
Maybe	17.65% 6
Not likely	0.00% 0
<b>TOTAL</b>	<b>34</b>

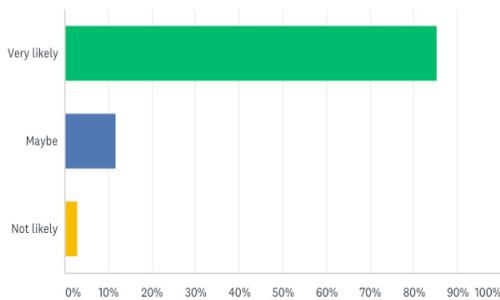
Comments (3)

- Can't think of anyone right now but certainly would.
- Most all of the people that I know that play golf are member already.
- The course was horrible especially the greens. Lots of \$ for poor conditions Pub food and hours not very customer oriented. Two things that would be hard to explain

How likely are you to return to the CNWL next season?

Answered: 34 Skipped: 0

10.



ANSWER CHOICES	RESPONSES
Very likely	85.29% 29
Maybe	11.76% 4
Not likely	2.94% 1
<b>TOTAL</b>	<b>34</b>

Comments (6)

- Even though I loved to play in league, I have to justify membership dues. If I don't return, it will have nothing to do with league.
- great survey questions. thanks
- Moving to NH.....so sorry to leave CNCC
- I found it hard to manage the commitments of the summer season ( so many Thurs night events) and my league schedule I may consider being a sub next season As long as I am able health wise, I will be there and still do the scoring if you still want me. I do though think if I continue as scorer that I will check to make sure the cards are in and legible and then I will have fun and eat with everyone then post scores the next morning. I don't get to really know the girls and the few times I did, I enjoyed the comradery
- If I stay a member